

# A brilliant Tpas Accredited Landlord



Organisation	Axiom Housing Association
Achieved accreditation	September 2015

## A bit of background

Axiom Housing Association Ltd owns over 2,200 homes in Peterborough, Cambridge and Lincolnshire providing housing for over 5,500 people. The housing stock provides general needs homes and a range and proportion of sheltered and specialist supported housing schemes. The organisation was established in 1967 and has in excess of 200 employees including a number of resident work placements and apprenticeships.

## Inspiring Involvement

Axiom have clearly demonstrated that their projects that have promoted and increased community cohesion through the Community Improvement Panel, Disability User Group, Axiom Academy, Hate Crime Training, Universal Credit Plans, Axiom in Action and further intergenerational work.

Axiom also has a robust mechanism in place to report back to residents on impact assessment results in Annual Reports and conducts regular STAR surveys that consult with tenants and residents on future involvement opportunities. The Panel is very impressed with the outcomes of the Axiom assessment and in particular this landlords diverse approach to engaging residents in the delivery, development and monitoring of services. This is the first time Axiom has been subject to the TPAS Landlord Accreditation process and has been found to meet the stringent standards to a high level. The Panel takes great pleasure in approval of Axiom for the next three years subject to recommendations set out in the body of this report.

## The Difference

"We're delighted to have received the TPAS Landlord Accreditation following a rigorous audit of our resident involvement work. We'd like to thank our residents, staff and stakeholders who all contributed not only directly to this process but in helping us to shape and influence the development of our services 365-days a year.

The TPAS accreditation process has proved to be a really invaluable journey for Axiom enabling us to formally document our substantial work and achievements. It also provides us with a platform for moving this key area of our work forward."

**Alan Lewin, Chief Executive**